

Product Replacement Form

FAX completed form to 410-614-9752

- 1) For defective products, contact the product's Manufacturer Technical Service Department to determine if the company is willing to offer a replacement product or product refund.
- 2) Get the name, phone number and email address of the Technical Service Representative handling your case.
- 3) FAX this COMPLETED form to the CORE Store at 410-614-9752.

User Name: _____ Principle Investigator: _____ Phone#: _____

CORE Invoice #: _____ Date Purchased: _____

Technical Service Rep's Name: _____

Technical Service Rep's Phone#: _____ Email: _____

Quantity: _____ Catalog # _____ Lot #: _____

Product Name: _____

General Problem: _____

**The Johns Hopkins CORE Store
Blalock Building – Room 1026
Phone 410-614-1647
FAX 410-614-9752**